

REGISTRATION FORM

Understanding ISO 9001 : 2015 Quality Management System Requirements

Wednesday-Thursday *April 8 - 9, 2026 *FMM Institute Malacca Branch

FMM Institute Malacca (199901000527 / 475427-W)

D3-4, Plaza Jayamuda,
Jalan Pelanduk Putih, 75300 Melaka

TIN Number : C10626805080

SST Number : W10-1901-32000105

Please register the following participant(s) for the above programme:

1 Name _____ Designation _____

Nationality _____ IC No. _____

2 Name _____ Designation _____

Nationality _____ IC No. _____

(If space is insufficient please attach separate list)

Please Tick (✓) if your company

☐ will be claiming under SBL-Khas Scheme

☐ will not be claiming under SBL-Khas Scheme

☐ vegetarian _____ pax

Enclosed cheque/bank draft No _____ for RM _____

being payment for _____ participant(s) made in favour of the

“FMM Institute”

Submitted by

Name _____

Designation _____

Company _____

Address _____

FMM Membership No. _____ PSMB MyCodeID No. _____

Telephone _____ Fax _____ Date _____

E-mail Address _____



Understanding ISO 9001 : 2015 Quality Management System Requirements

April 8 - 9, 2026

SBL-KHAS SCHEME



FMM Institute Malacca Branch

Centre for Professional Development

This course will help you discover what you need to identify the core changes and requirements of ISO 9001 : 2015. You will find out more about the changes from ISO 9001 : 2008 to ISO 9001 : 2015 and how these will affect your organisation so you can start putting transition arrangements in place. The focus is placed on the understanding of new version of ISO 9001 : 2015 to assist you with the implementation of the change for compliance to new version of Quality Management System (QMS) within your business.

CONTENTS

Day 1

- Annex SL (New!)
- Key Changes From 2008 Version
- Introduction to ISO 9001 : 2015
 - General
 - 7 quality management principles (New!)
 - Process approach / Plan-Do-Check-Act Cycle/ Risk-based thing (New!)
 - Compatibility with other management system standards
- Quality Management Systems - Requirement
 - Scope
 - Normative references
 - Terms and definitions

Day 2

- Quality Management Systems – Requirements (con't) (Restructuring Plus New Clauses)
 - Clause 4 : Context of the organisation
 - Clause 5 : Leadership
 - Clause 6 : Planning for the quality management system
 - Clause 7 : Support
 - Clause 8 : Operation
 - Clause 9 : Performance Evaluation
 - Clause 10 : Improvement

Objectives

At the end of the programme, participants will be able to :-

- Identify key changes between ISO 9001 : 2008 and ISO 9001 : 2015, what needs to be revised in your existing QMS
- Appreciate the significance of organisational context and adopting a risk-based
- Grasp the application of risk-based thinking, leadership and process management
- Explain new requirements in Annex SL relating to organisational context, planning and support
- Identify approaches to implement the amended requirements of ISO 9001 : 2015 and new requirements for documented information
- Create an individual action plan to prepare for implementation of the required changes
- Apply the requirements of ISO 9001 : 2015 to assist with the implementation of robust process controls

Trainer

DR BONG CHENG SIONG has a 20 year experience and knowledge in operations and management from the multinational high tech corporations operating in Malaysia. Working from rank and file, he started as an engineer and rose to the position of senior management within 10 years. His vast exposures in many roles both as a subordinate and manager brings him an extensive experience in strategy development, quality management, performance management, organisational performance and operations Improvements. Dr Bong obtained his BSc. In Engineering from Michigan Technological University (USA), MBA from Multimedia University (Malaysia) and Doctor of Business Administration from Southern Cross University (Australia). He is a Chartered Engineer (IET, UK), Chartered Manager (CMI, UK) and a certified ISO 9001 : 2015 Lead Auditor. He is also an author / co-author of the project papers published at the local and international conferences and journals. He has been invited as an External Examiner for a doctorate candidate. Dr Bong is now a freelance trainer cum consultant for general, quality and productivity management. He is currently an appointed advisor cum management representative in a SME and pursuing his industrial PhD related to manufacturing on control in UTeM.

Who Should Attend

This course is designed for anyone within the organisation who needs to become familiar with the requirements of this new revision to the ISO 9001 standard

Administrative Details

Date : April 8 - 9, 2026 (Wed - Thurs)

Time : 9.00am - 5.00pm

Venue : **FMM Institute Malacca Branch**

D3-4, Plaza Jayamuda
Jalan Pelanduk Putih
75300 Melaka

Fees (Inclusive of 8% SST) :

FMM Members **RM864** per participant

Others **RM972** per participant

(Fees include course materials, lunch and refreshments)

Registration forms must be completed and returned to FMM Institute Malacca Branch by **April 1, 2026**. No refund for cancellation within 2 working days, 50% refund for cancellation between 3 - 6 working days and full refund for cancellation 7 working days prior to the programme. **CANCELLATION MUST BE IN WRITING TO FMM INSTITUTE MALACCA BRANCH.** Replacements will be accepted at no additional cost. FMM Institute Malacca Branch reserves the right to cancel or reschedule the programme. All efforts will be taken to inform participants of any changes. **However, if the company failed to obtain grant approval or in the event there is no disbursement from HRDCORP under any circumstances to us, then the company will have to make full payment to FMM Institute Malacca Branch.**

For further enquiries, please contact:

Ms Chloe Leong / Ms Yvonne Gan

FMM Institute Malacca Branch

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